Promenade
HEALTH & REHABILITATION

Date: 12-22-2020

Dear Residents and Families:

This letter is to update you on the positive COVID-19 cases in our facility, as well as continuing to update you on the steps we are taking to keep you and your loved ones safe.

At this time, we have had **1** additional staff member that has tested positive. Our facility is in communication with the Arkansas Department of Health and following facility protocols to ensure the safety of staff and residents. We will continue to post updates every Monday, unless we have a staff member or resident test positive. In those instances, we will update our website by 5 PM the following day.

- Cumulative total positive residents: **23**
- Cumulative total positive staff: **14**

Below are actions the facility continues to take, to stop any spread of the virus and changes to normal facility operations:

- We continue to educate our staff and residents about COVID-19, as well as the importance of handwashing and good cough hygiene.
- We continue to follow staff and resident screening and testing requirements issued by federal and state authorities.
- We are electronically tracking PPE inventory levels daily.
- We are ensuring that residents have the tools they need to wash hands.
- We are screening all new admissions to the facility.
- We are encouraging our residents to cover their mouths when receiving care.

Please feel free to call your administrator if you have any questions, concerns or ideas. We are spending all day, every day, working to keep you and your family safe.

Lana Rogers, Administrator
479-268-0371